



Urology Advice & Guidance Service – Cohese Healthcare (previously GP Care)

Log into the patient record on e-Referral and select 'Refer/Advice' on patient's screen
On the screen entitled Service Search Criteria, select the appropriate GP from field entitled 'Initial Referring Clinician/Organisation'
In the field entitled 'Request Type' select 'Advice'
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Complete the Priority field as Routine do not select Urgent or 2WW as the A&G service is only setup to review routine requests
In the Specialty field, select 'Urology' and in the field entitled Clinic Type, select 'Not Otherwise Specified'.
Select Search (this step is different to the other A&G services as Urology A&G is run by the Cohese Healthcare Community Urology service - formerly GP care)
Here you will have a number of options for Cohese Healthcare Urology titled 'One Stop Diagnostic Community Urology'. You only need to select one, normally the one closest to your GP practice (the services will be listed in terms of distance).
'Select Request'.
On the following screen entitled 'Advice Request Details' you will be prompted to add an attachment and also complete the box entitled Advice Request Details. Once completed Select 'Request'
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The request has now been sent directly to Cohese Healthcare Urology who will respond in due course. These responses will continue to appear in your Advice & Guidance worklist. If the consultant recommends an onward referral, then this will need to be raised under a new UBRN and submitted to the BNSSG ICB Referral Service in the usual way.