

# Service Briefing

## NHS Home visiting hearing care

### Non-Complex Audiology

OutsideClinic can confirm we are compliant with regulatory and government COVID-19 guidelines and are authorised to accept NHS referrals for patients for routine non-complex Adult Hearing Home Visits.

We have a low Referral to Treatment time (RTT) and have availability and capacity in your area.

OutsideClinic provides a Domiciliary NHS hearing care service to a particularly vulnerable group of patients, this reduces inequalities in access to NHS care and is delivered to the patients in their own home or care home.

Our unique service ensures the most vulnerable section of society have the opportunity to be seen locally.

### How to refer your patients

Referrals can be made through ERS, Docman or via email: [hearing.outsideclinic@nhs.net](mailto:hearing.outsideclinic@nhs.net)

### e-RS/ e-Referral:

ID 7958206

Organisation Code NFC01

Please search by using our head office postcode: SN1 3EP.

Distance within

Select:

### OutsideClinic Offer:

- ✓ ICB Commissioned
- ✓ IQIPS Accredited
- ✓ Local to your patient
- ✓ 10 years NHS experience
- ✓ No additional costs
- ✓ Short waiting times
- ✓ E-RS direct referrals
- ✓ Safe and professional
- ✓ Portable equipment
- ✓ Dedicated Head Office team
- ✓ HCPC registered local Audiologists
- ✓ Advance DBS checked clinicians
- ✓ Medical grade PPE supplies

### Our NHS contract covers:

- Hearing Assessment
- Fitting of Hearing Aids
- Structured Follow-Up
- Unlimited Aftercare
- Unlimited battery supply
- Unlimited accessory supply
- Tele/video assistance
- Postal service
- Professional Services assistance team



**0800 954 9093 | [hearing.outsideclinic@nhs.net](mailto:hearing.outsideclinic@nhs.net)**

Mon-Thu: 8am-7pm | Fri: 8am-5.30pm | Sat: 9am-1pm

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Your area also supports **Self-Referral** from the patient directly into the service, with no visit, assessment or referral required from yourselves; a call to our friendly team at 0808 239 2960 or via our website [www.outsideclinic.co.uk](http://www.outsideclinic.co.uk) will commence the registration and triage process.

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