Reasonable Adjustments

For people with learning disabilities

Bristol, North Somerset and South Gloucestershire

Integrated Care Board



Easy read information about appointment or **AHC**

More time – allow for a double appointment or home visit



Talk to person with easy words & short, sentences

How to make appointments more accessible

Quieter time of day – last appointment or lunchtime

Can patient wait

in car park and

be texted when

ready?



If patient is non verbal ask carer who knows them well to accompany

> Use distraction techniques like an ipad with patients favourite videos

Is patient scared of needles? Ask what would help



need

Reasonable adjustments are a legal duty under the Equalities Act

