**Dermatology OnCall**

**Dermatology on call services**

University Hospitals Bristol provides the Regional Dermatology on call services for GPs and hospital specialties.

**Hours of Service**

09.00-17.00hrs : Monday to Friday

There is no weekend service

**How to contact**

If you are concerned that a patient is **acutely unwell and needs admitting**, then the route of referral is via the Medical admissions Team. We will review the patient once they are admitted, but unfortunately Dermatology do not have an acute inpatient service. As for any other medical condition, please do not just send patients to the Emergency Department.

For **urgentDermatological Advice**, the on call team can be contacted via

1. Switchboard – they will divert you to a voicemail service. Please leave a message and we will call you back by the end of the working day
2. the email Bridermatologyoncall@uhbw.nhs.uk – this email box is checked regularly through the day. It is helpful if you could include a good quality photograph with your referral. Please note that this email should not be used for routine advice.

Unfortunately, we no longer provide a direct phone call service.

**Teledermatology**

***Non-urgent*** contact can be made with [Teledermatology](http://www.uhbristol.nhs.uk/patients-and-visitors/your-hospitals/bristol-royal-infirmary/what-we-do/dermatology/teledermatology/), using UHBristol eRS Dermatology Advice and Guidance or Rego, depending on the GP locality

***Urgent Teledermatology*** consultations can be made with the UHBristol Dermatology *"oncall Advice and Guidance"* option on eRS

Criteria for urgent "on call Advice and Guidance"

* Advice is needed urgently to care for a patient
* The care is needed to avoid serious health risk