**Lipid Advice & Guidance Service – UHB**

Log into patient record on e-Referral and select ‘Refer/Advice’ on patient’s screen

On the screen entitled ‘Service Search Criteria’, select the appropriate GP from field entitled ‘Initial Referring Clinician/Organisation’

In the field entitled ‘Request Type’ select **‘Advice’**

Complete the Priority field as **Routine** *do not select Urgent or 2WW as the A&G service is only setup to review routine requests*

In the Specialty field, select **Endocrinology & Metabolic Medicine**, and in the field entitled Clinic Type, select **Lipid Disorders**

Select **Search All**

Select **‘Lipid Service – University Hospitals Bristol – RA7’**

Select ‘Request’.

On the following screen entitled ‘Advice Request Details’ you will be prompted to add an attachment and also complete the box entitled ‘Advice Request Details’. Once completed Select ‘Request’  
*Do not use for Endocrinology advice requests. Such requests will be returned unanswered*

The request has now been sent directly to the UHB who will respond in due course. These responses will continue to appear in your **Advice & Guidance worklist.** If the consultant recommends an onward referral, then this will need to be raised under a new UBRN and submitted to the Referral Service in the usual way.