

The screenshot shows the NHS e-Referral Service interface. At the top, there is a navigation bar with the NHS logo, 'e-Referral Service', and user information for 'Keedwell, Victoria'. Below this is a header with input fields for 'UBRN:', 'Patient:', and 'Gender:'. The main content area is titled 'Advice Request Details' and is divided into two columns. The left column contains 'Summary Information' with fields for 'Priority' (set to 'Routine'), 'Service Name' (Immunology General Advice and Guidance), 'Specialty' (Immunology), 'Referrer Alert', 'Referred By' (KAY, Natalie), and 'Referring Organisation' (FISHPONDS FAMILY PRACTICE, BEECHWOOD ROAD, FISHPONDS, BRISTOL). The right column shows a 'Message Conversation' with two messages: one from 'SIMMONS, Charlotte (Ms)' dated 30-Sep-2020 and one from 'GRAMMATIKOS, Alexandros (Dr)' dated 01-Oct-2020. Below the messages is a section for 'Advice Status: Referrer To Review Response' and a form with a red border for 'Enter advice request details here'. A 'Send Request' button is located at the bottom right of the form area. The Windows taskbar is visible at the bottom of the screen.

The GP practice go into their A&G worklist and click on the UBRN. This then opens the above screen. If they want to go back to the provider and ask another query they complete the red box and then click 'send request' which sends it back to the providers A&G worklist to action.