

Gastro/Liver Advice & Guidance via the NHS e-Referral Service (e-RS)

aims

- For primary care to query Gastroenterology & Hepatology concerns that may not require referral to an outpatient appointment.
- To provide a facility where a clinician can seek advice from another in a specialised field.
- To improve communication between primary care and secondary care.

Deranged LFTs

Are you concerned by a patient's liver function tests but not sure if they require outpatient review?

Viral Hepatitis

Do you need advice to interpret viral hepatitis serology results?

Dyspepsia

Does a patient have persistent H.Pylori but it is not clear which antibiotics regimen to prescribe?

Digestive symptoms

Does your patient with a mildly raised faecal calprotectin need any further investigations?

Dysphagia

My patient with dysphagia has had a normal gastroscopy. What is the next investigation of choice?

Endoscopic Surveillance

Has a patient requested an endoscopic procedure for surveillance but it is not clear whether it is indicated or not?

examples

process

- The request should include all relevant clinical details including examination findings and investigations.
- The request will be viewed online by a nominated Gastroenterology Consultant of the week.
- All attempts will be made to respond to requests within 48 hours during the working week, maximum 4 days.

The e-Referrals advice and guidance cannot be used for:

- Patients who require admission to hospital
- Ongoing management of a patient under a Gastroenterology or Hepatology Specialty in UHB/NBT/WAHT
- Asking for a second opinion
- Progressing/expediting an existing referral